

# ASHRAE Region XIII RPM-2 (2023-2024) Membership Promotion (MP) Workshop for President-Elect (PE) Training 26 May 2024 (Sun), ECC, Ewha Womans University, Seoul

Ir Dr. Sam C. M. Hui

**Regional Vice Chair – Membership Promotion** 

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### Agenda

### Membership Promotion (MP) Matters

- Member numbers
- PAOE
- Centralized Training (CT)

### What does the MP Chair Do?

Recruitment + Retention

### Membership Cycle

• Renewal, Rejoin





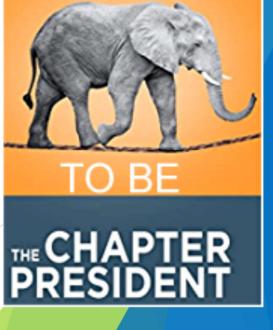
# **REGION XIII CHAPTER PRESIDENT-ELECT (2023-2024)**

- Hong Kong: Mr CHOW Chi Fung Taylor <taylor3907@gmail.com>
- Indonesia: Mr Ferdian LO <ferdian@pelitapromo.com>
- Japan: Prof Masayuki ICHINOSE <ichinose@tmu.ac.jp>
- Macau: Mr Vincent Siu Hung WONG <vincentwong001@gmail.com>
- Malaysia: Mr KokZhen LAW <kozenlaw1105@gmail.com>
- Philippines: Mr Edwin Diga RAGANIT <edraganit@dccd.com>
- Singapore: Mr Ivan LIEW <ivan.liew@daikin.com.sg>
- South Korea: Prof Jae-Han LIM <limit0@ewha.ac.kr>
- Taiwan: Mr Gavin CHANG <gavin@telasia.net>
- Thailand: Dr Pantuda PUTHIPIROJ <drpantuda@gmail.com>



ASHRAE

**Region** XIII



(Update: May 2024)

# **REGION XIII MEMBER NUMBERS\***



	2023-2024	2-Jul-23	2-Jul-23	2-Jul-23	17-May-24		17-May-24		17-May-24	
Code	Chapter Name	Members	Students	Total	Members	Δ	Students	Δ	Total	Δ
142	Singapore	335	15	350	322	-13	25	10	347	-3
143	Hong Kong	942	69	1011	881	-61	127	58	1008	-3
149	Malaysia	268	54	322	212	-56	109	55	321	-1
157	Taiwan	174	44	218	146	-28	67	23	213	-5
167	Philippines	406	163	569	202	-204	364	201	566	-3
170	Thailand	105	7	112	91	-14	21	14	112	0
183	Indonesia	95	5	100	93	-2	6	1	99	-1
194	Japan	201	4	205	194	-7	11	7	205	0
195	South Korea	111	13	124	94	-17	29	16	123	-1
198	Macao	59	3	62	56	-3	6	3	62	0
Subtotal		2696	377	3073	2291	-405	765	388	3056	-17
	CAR Beijing	12	0	12	11	-1	0	0	11	-1
	CAR Shanghai	25	0	25	25	0	0	0	25	0
	R13 - Other	493	11	504	485	-8	17	6	502	-2
Total		3226	388	3614	2812	-414	782	394	3594	-20

\* Includes paid and non-paid members/students.

## PAOE MEMBERSHIP PROMOTION (17 MAY 2024)



	2023-2024 AAM*	2023-2024 Students*	MP PAOE (May 2024)		
Singapore (142)	285	20	1985		
Hong Kong (143)	670	87	2915		
Malaysia (149)	190	101	2020		
Taiwan (157)	129	43	2300		
Philippines (167)	145	282	2425		
Thailand (170)	74	13	425		
Indonesia (183)	73	12	1855		
Japan (194)	180	6	600		
South Korea (195)	81	14	450		
Macau (198)	56	4	300		
TOTAL =	1883	582			
* AAM = Area Assigr	ned Members	(PAOE: Minimum 1000; PAR 1600)			

# PAOE MEMBERSHIP PROMOTION (1 OF 2) [2023-2024]

EFFICIENT USE OF VOLUNTEERS TIMEPOINTSMP1: If Society membership delinquencies in chapter are 5% or less of total Chapter Area Assigned Members at the end of each month25 points/month (300pts max)MP2: For specific organized MP event (e.g., member bring a member, recruitment/ retention calling campaigns, presentations to promote membership, visit to employers)200 points (600 pts max)MP3: For each separate social event, separate from events under MP2, with a membership promotion or appreciation component100 points (300 pts max)MP4: For each 10% of total new members retained (dues paid 2nd and 3rd year) (AUTO)25 points (250 pts max)MP5: For each member who rejoins or is reinstated after being cancelled (AUTO)50 points/member (300 pts max)MP6: For recognition of new members and advancements at each chapter meeting5 points/member (50 pts max)MP7: For each non-member invited and who attends a chapter meeting (10 points for each individual)10 points/person (150 pts max)MP8: If MP chapter committee chair and chapter officers are comprised of individuals that report 3 or more different industry classifications50 pointsMP9: If MP committee is comprised of at least one YEA or female member MP10: Hosts an employer recognition program or presentation at a Chapter meeting that150 points (300 pts max)				
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awards/recognizes employers who support ASHRAE membership by paying membership dues	<b>MP10:</b> Hosts an employer recognition program or presentation at a Chapter meeting that awards/recognizes employers who support ASHRAE membership by paying membership dues	150 points (300 pts max)		
MP11: For establishing and maintaining a chapter Diversity, Equity, and Inclusion committee with a member serving as chair		100 points		

# PAOE MEMBERSHIP PROMOTION (2 OF 2) [2023-2024]

RVC Assigns	Ροιντς
<b>MP12:</b> 50 points per 0.5% growth in membership at the end of fiscal year above starting point	50 points/0.5% growth (no max)
<b>MP13:</b> Incoming Chapter Membership Promotion committee chair or co-chair attending the MP CRC workshop	100 points
<b>MP14:</b> Incoming Chapter Membership Promotion committee chair or co-chair attending the MP Centralized Training	100 points
MP15: Chair or Co-Chair have been on the committee for 2 years or more	50 points/chair (100pts max)
MP16: Planning and goal setting session with RVC and chapter MP committee members	50-100 points
MP17: Achieving goals established in goal-setting session with RVC (assigned by June 30)	10-100 points
MP18: Membership Promotion Committee size is 5 or 3% of chapter members (whichever is less as of June 30*) with dedicated committee members serving as the Recruitment Chair, and/or Retention Chair	25-100 points

# PAOE AWARDS

#### **BLUE RIBBON AWARD**

Chapter MP Chair with highest MP PAOE points in the region

#### **RED RIBBON AWARD**

Chapter MP Chair with second highest MP PAOE points in the region

#### LIMELIGHT AWARD

Chapter MP Chair with the highest net positive growth on a percentage basis



#### BOOMERANG AWARD

Chapter MP Chair with the highest non-student membership retention rate on a percentage basis





# LINCOLN BOUILLON **A**WARD

- Established in 1967 in memory of President Lincoln Bouillon
- Recognizes the member who performs the most outstanding job in increasing the membership of the Society
  - Increasing chapter membership
  - Reducing the number of delinquent members
  - Recommended by MP Committee This volution

## **REGION XIII MP CHAPTER CHAIRS (2023-2024)**

- Hong Kong: Ms HU Jing Xia Jessie <jingxiah@gmail.com>
- Indonesia: Mr Jati WIDIPUTRA <jatiwidiputra@ymail.com>
- Japan: Dr Yuichi TAKEMSAS <takemasa@kajima.com>
- Macau: Mr LIN Bin <ambitionbin@gmail.com> ??
- Malaysia: Dr Kar Hoou HUI <huikarhoou@gmail.com>
- Philippines: Ms Jean Leilani Grace N CLEMENTE < jnclemente16@gmail.com>
- Singapore: Mr Jefferey Ee Seong ENG <eeseong\_93@hotmail.com>
- South Korea: Dr YOON Sungmin <s.yoon@ssku.edu>
- Taiwan: Mr Yu-Hsun CHEN <eason.daikin@gmail.com>
- Thailand: Dr Thosapon KATEJANEKARN <thosaponk@hotmail.com>



(Update: May 2024)



# 2023-2024 MEMBERSHIP PROMOTION CENTRALIZED TRAINING

- https://www.ashrae.org/communities/committees/standing-committees/2024membership-promotion-centralized-training
- > 23 Jun 2024 (Sun) 8 a.m. to 4 p.m. (EST) Centralized Training (in person)
  - JW Marriott Indianapolis, 10 S West Street, Indianapolis, Indiana, 46204
  - Register: <u>https://eweb.ashrae.org/eweb/dynamicpage.aspx?webcode=eventregistration&evt\_key=</u> 9da637-6876-4dbb-9c0c-d34bc0989433&app=eweb&IndInfo=0&mde=0&sada=0&sec=0
- International Centralized Training (in person): Oct 2024 (To be confirmed)
- MP Chairs/Co-Chairs only need to attend <u>one</u> session. If they would like to attend the ASHRAE Annual Conference, they are welcome to attend the Centralized Training. However, they will only be reimbursed to attend one Centralized Training. MP Chairs and Co-Chairs are eligible to have their transportation costs reimbursed to attend one Centralized Training, not their CRC.





### REMINDERS

- Current MP Chairs or Chapter Officers should check and input the PAOE points for MP before the end of June and follow up on:
  - Member retention, rejoin/reinstate
  - Membership delinquencies
  - Membership promotion events
  - Recognition of new members and advancements
- Incoming Chapter MP Chairs should attend the Centralized Training (Jun or Oct) and MP CRC Workshop (Aug)
  - Should consider/invite suitable people to join the MP chapter committee
  - Prepare the MP planning and goal setting for the next fiscal year



ASHRAE > Region XIII

I'm a Member of ASHRAE.

Learn how you can be, too. ashrae.org/membership

# WEBPAGE FOR MEMBERSHIP PROMOTION (MP) ON

http://ashrae-region13.org/MP.htm

ASHRAE > Region XIII

5+NEW Members

from the same company get 10% off

total due

### ASHRAE Region XIII

**R13** WEBSITE

http://facebook.com/ashrae.region.xiii

| Home | About Us | What's New | Events | Newsletter | Links | Gallery | Chapter Technology Transfer | Government Affairs | Membership Promotion | Refrigeration | Research Promotion | Student Activities | YEA | Chapters:

#### - Hong Kong - Indonesia Membership Promotion in ASHRAE Region XIII - Japan - Macao Updates: - Malaysia - Philippines - Singapore MP Reference Guide 2023-2024 Society Year [PDF] - South Korea Member Benefits <u>https://www.ashrae.org/membership/member-benefits</u> ONLINE - Taiwan Membership Benefits Flyer [PDF] - Thailand Value of ASHRAE Membership [PDF] RESOURCES Young Engineers in ASHRAE Guide [PDF] Student Membership Brochure [PDF] 23 Jun 2024 (Sun) 2024-2025 Membership Promotion Centralized Training presented in Indianapolis, Indiana Sunday, June 23, 2024; 8 a.m. to 4 p.m. JW Marriott Indianapolis; 10 S West Street, Indianapolis, Indiana, 46204 2023-2024 Presidential Award of Excellence (PAOE) - Membership Promotion Categories [PDF] Regional Vice Chair - Membership Promotion (RVC-MP) (2021-2024) **ASHRAE Membership** ASHRAE • Ir Dr Sam C M Hui (Hong Kong Chapter), Email: sam.cmhui@gmail.com, WWW: http://ibse.hk/cmhui ashrae.org/benefits Previous RVC-MP

One FREE Winter or Annual conference

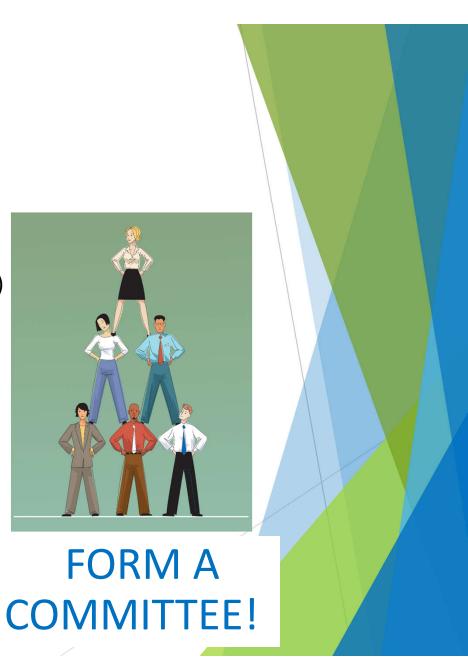
gistration for NEW members

- Mr Henry YEO Seck Kan (Singapore Chapter) (2018-2021)
- Mr Bill Wei-Dong WANG (Taiwan Chapter) (2012-2018)

# WHAT DOES THE MP CHAIR DO?

### Attend Training:

- Centralized Training (Annual Conference)
  OR
  International Centralized Training (Regions XIII, XIV, AL)
  AND
- Chapters Regional Conference (CRC) Workshop
- Training Costs
  - Transportation paid by Society (for one Centralized Training only, CRC transportation is not included)
  - Seek reimbursement from your BOG



# WHAT DOES THE MP CHAIR DO?

### Prepare your Management By Objectives (MBO)

- Set goals with your RVC (by October 1st)
- Recruitment and Retention should be your main focus
- Discuss with your Co-Chair & Committee

### Attract new members

- Review current member roster and look for opportunities to diversify
- Organize MP drives and events
- Collaborate with Student Activities (SA) & Young Engineers in ASHRAE (YEA)

### Manage delinquent members

# WHAT DOES THE MP CHAIR DO?

Encourage payment of Chapter Dues

### Encourage Membership Advancements

### **Recognize YOUR members**

- Acknowledge new/advanced members
- Chapter Meetings
- Newsletters / Social Media

### Get to know YOUR members!!

- Attend Chapter meetings
- Talk to your Members
- Make them feel welcome



### MEMBERSHIP GRADES

- Student Member
- Affiliate Member
  - Under 30 years old
  - New to ASHRAE
  - Limited to 3 years
- Associate Member
  - Less than 12 approved years
- Full Member
  - 12 Society approved years

- Honorary Member
- Presidential Member
- Fellow Member
- Life Member
- Retired Member

OURFOCUS!

# **RECRUITMENT: MP CHAIR'S JOB**

# **PROMOTE ASHRAE!!!!**

#### COMMUNICATE

- Benefits of ASHRAE
- Regular Chapter newsletters/blog
- Send personal emails

#### CREATE

- Inviting atmosphere
- Incentives to join

#### TARGET

- Individuals
- Employers







# COMMUNICATE: BENEFITS OF ASHRAE

#### THE TANGIBLES

- ASHRAE Handbooks
- ASHRAE Journal, Insights, HPB Magazine
- ASHRAE Newsletters/Blog
- ASHRAE Standards
- Leadership Training

#### THE INTANGIBLES

- Networking
- Personal and Professional Development
- Fun!
- Secure employment or career advancement



# NEW BENEFITS FOR ASHRAE MEMBERS

### Benefits of ASHRAE Membership

https://www.ashrae.org/membership/member-benefits

- Free registration to an Annual or Winter Conference (First Year New Members)
- 12-month subscription to ASHRAE Handbook Online
- Monthly ASHRAE Journal
- Annual benefit selection:
  - Upcoming ASHRAE Handbook (PDF version), one ASHRAE Standard or Guideline PDF, one ASHRAE eLearning Course (Individual), or ASHRAE Certification Exam Study Guide PDF
- Access to the ASHRAE Technology Portal
- Automatic 25% discount in the ASHRAE Bookstore



### Benefits for NEW Full Members and Associate Members





**CREATE:** INTEREST IN ASHRAE

#### INVITING ATMOSPHERE

- Greet Members at Meetings
- Recognize Members
  - Member Grade Advancement
  - Membership Milestones (5 yr., 10 yr., 20 yr, etc.)
  - Life Members
  - ASHRAE Certifications
  - Award Achievements
  - PE/PEng license

#### INCENTIVIZE

- Membership Drives/Contests
- New member gifts

March 2021 Alaska Chapter Newslette Hot Gas Bypass

#### esident's Message

ska ASHRAE Member

believe we just have a couple more months left before we break nmer! I hope you are all enjoying the exits sunshine we've been [, I would like to thank those of you who attended the February g, It was well-attended and there was a lively discussion at the end, ki you all for participating. As well, thank you to those who buted and/or volunteered during Engineering Month In any capacity. ways apprecised.







# **CREATE:** INTEREST IN ASHRAE

#### MEMBERSHIP DRIVES

- At Chapter Meetings
  - "Member Bring a Member" (offer a gift)
  - Set up computer with member application
- Chapter Referral Program
- Award referring member and new member
- Reward Programs for Companies that support membership
  - Recognize at Chapter Meetings, newsletters & Membership emails
- Technical sessions, special member-only events, honors & awards banquets



### TARGET MARKET

Engineers / Consultants

Architects

Contractors

Sales Engineers

Distributor

Manufacturer's Reps

Teachers / Researchers

Government, Health & Education Leaders

**Design Build Contractors** 

Facility Managers

**Building Owners** 

**Property Managers** 

Students



# TARGET: CONNECTIONS

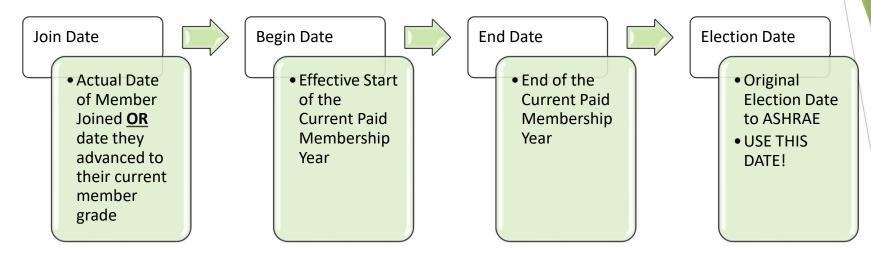
#### What do prospective members want?

- Networking Opportunities?
- Visibility and Recognition?
- Join Chapter/Society Committee?
- Professional Development?
- Connect with industry peers and their customers?
- Career Advancement?
- Leadership Training?
- Fun?

### How do you find this out?

Just ASK!!!!!

### MEMBERSHIP CYCLE



#### Example:

Member No	Member Type	Join Date	Begin Date	End Date	Election Date	Member Status
8170618	Member	2010-04-14	2020-05-01	2021-04-30	2010-05-01	Active
8186998	Associate	2011-01-10	2020-02-01	2021-01-31	2011-02-01	Active

### MEMBERSHIP CYCLE

